



Do Good.

Escalation Matrix:

Details of Designation	Contact Person	Address	Contact No.	Timing	Email Id
Customer care	Siddhali Andurlekar	901 A – Wing, Marathon Futurex, LowerParel, Mumbai- 400013	022-66423614	9:00 AM to 5:30 PM	info.transwealth@neowealthpartners.com
Head of Customer care	Kishan Shetty	901 A – Wing, Marathon Futurex, LowerParel, Mumbai- 400013	022-66423614	9:00 AM to 5:30 PM	kishan.shetty@neofamilyoffice.in
Compliance Officer	Sunayna Nayar	903 B – Wing, Marathon Futurex, LowerParel, Mumbai- 400013	022-66423600	9:00 AM to 5:30 PM	sunayna.nayar@neowealthpartners.com
Designated Director	Srikanth A V	903 B – Wing, Marathon Futurex, LowerParel, Mumbai- 400013	022-66423605	9:00 AM to 5:30 PM	asrikanth@neowealthpartners.com
Principal Officer	Prasanna Rupji	903 B – Wing, Marathon Futurex, LowerParel, Mumbai- 400013	022-66423600	9:00 AM to 5:30 PM	prasanna.rupji@neo-group.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at BSE – <https://bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange Portal.